

**SECURITY:  
FROM OBSERVATION TO ACTION**





## Security Training: From Observation to Action Course Description

### Observation to Action Training (2hr)

This training provides congregants, community members, staff, and volunteers the ability to recognize “suspicious activity” and how to properly respond within an established security framework. This training examines and explains the reasons why it is necessary to establish a “culture of security” that is supported community-wide and how the two concepts interact and work together to maintain a successful security posture.

### Course Objectives:

- Discuss what a culture of security is and how its understanding and support benefit the community.
- Discuss the characteristics of “suspicious” activity and proper ways to react.
- Discuss the “Power of Hello” and how it relates to both the culture of security and the responses to suspicious activity.
- How to perform the essential functions in support of a good culture of security as it relates to situational awareness.



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Course Outline

- **Goals and Objectives of the training**
  - Discuss what a culture of security is and how its understanding and support benefit the community.
  - Discuss the characteristics of “suspicious” activity and proper ways to react.
  - Discuss the “Power of Hello” and how it relates to both the culture of security and the responses to suspicious activity.
  - How to perform the essential functions in support of a good culture of security as it relates to situational awareness.
  
- **Building a culture of Safety and Security.**
  - Improve overall security.
  - Align security goals with the organization’s core values.
  - Aid in establishing community expectations related to safety and security.
  - Establish a clear information-sharing process that empowers.
  - Explain the concept of multiple layers of security and how it builds upon itself.
  - Develop a plan of action
    - Who to contact
    - In what order
    - How to work with preexisting equipment, policies and procedures in place

- **Identify Suspicious Activity**
  - **Definition of suspicious activity.**
  - **Types and identification of suspected suspicious activity.**
  - **Internal and external reporting of suspicious activity.**
  - **Define observation and how it plays a role in the identification of suspicious activity.**
  
- **The Power of “Hello”**
  - **How to utilize “Hello” correctly**
  - **If trained correctly, the “power of hello” can assist**
    - **Observe**
    - **Assess**
    - **Obtain Help**
  
  - **Strategies for assessing and evaluating risks.**
  - **Reporting suspicious incidents.**
  - **Practical positioning of congregants to support the successful use of the “power of hello”.**
  
- **Situational Awareness**
  - **Review of the concept and how it applies to successful observation.**
  - **Review of station awareness video/assessment.**

